

STING *Miniature Digital Recorder*



User's Guide



Ask your dealer about STING Accessories !

STING™

Miniature Digital Recorder



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About this Document

This user's guide explains how to install, connect, and use the STING, a portable digital recorder. It is intended for users of the device, and does not require special technical knowledge.

The STING ships with a Windows software program, STING Media Center, used for playing and managing recordings. For more details on using this program, press **Help** in its main screen.

Introduction



The STING™ (patent pending) is the smallest video/audio digital recorder in the world. It is a wearable recorder, able to record video and audio, or audio only, using MPEG-2 format. Recordings are stored on Microdrive or Compact Flash plug-in cards. The STING™ ships with a 4GB Microdrive.

The STING is designed mainly for surveillance purposes by law-enforcement and government

organizations, for portable video/audio recording featuring the highest quality available.

The STING accepts composite video input from any video camera.

Box Contents

- A/V cable
- Vibrating remote control cable
- 6-foot USB cable
- 5-inch USB cable
- 4GB Microdrive
- PCMCIA adapter
- Multi-standard universal battery wall charger
- Car battery charger
- STING Media Center installation CD
- User's guide

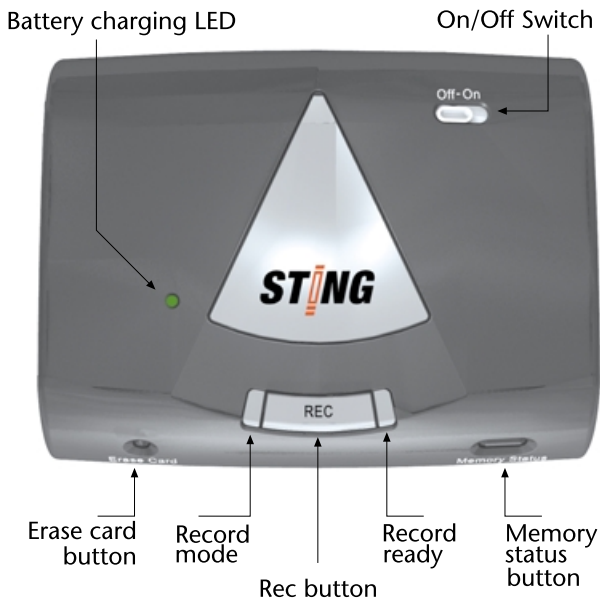
Technical Specs

Physical dimensions	78mm X 60mm X 32mm (3.07" X 2.36" X 1.26")
Weight	Recorder net: 98g (3.45 oz) Recorder w/drive: 114g (4 oz)
Memory type	Microdrive or Compact Flash plug-in cards.
Storage capacity	Shipped with a 4GB Microdrive. Accepts any Microdrive or Compact Flash card.
Video storage format	Digital MPEG-2.
Recording time	2-8 hours video (depending on quality) or 75 hours audio.
Video download time	Approx. 15 minutes for 4GB, with USB 2.0 connection.

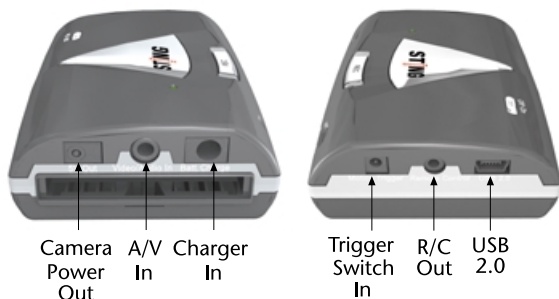
Memory erase time	10 seconds.
Internal battery	Lithium-iron. Provides approx. 3 hours of operation.
External charger	Accepts 90-240 VAC. Connectors for Europe, US, UK.
Camera power source	5V, 500mA output for a 5-V camera (2 hours recording time). 1.3 mm connector.
External power input	7-12V (min. 800mA), 1.7 mm connector (center +).
Video input	PAL / NTSC std. composite video. RCA / 3.5mm connector.
Audio Input	Line-level audio. RCA connector.
PC interface	USB 1.1 or USB 2.0 (USB 2.0 recommended).
Video/audio playback	MPEG-2 compatible players (e.g. Windows Media Player).

STING Components

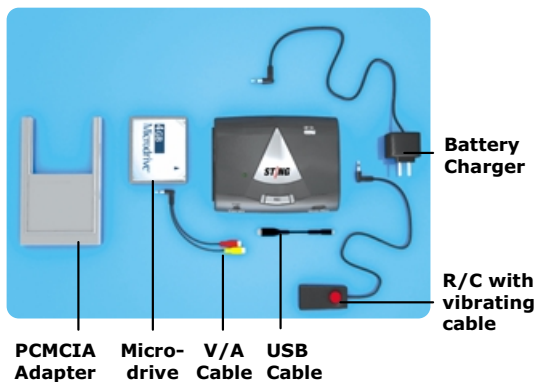
Top View



Left- and Right-Side View



Accessories



Getting Started

When you receive your STING, remove it from the packaging, check that you have all the accessories (see page 5), and then follow the instructions below. Each step is explained in more detail in a following section.

➡ **To get your STING up and running:**

1. Charge the unit.
2. Install STING Media Center.
3. Set the current time.
4. Insert and format the memory card.
5. Connect the A/V cable to the STING.
6. Connect a camera or microphone to the A/V cable.

1. First-Time Charging

The STING ships with its battery uncharged. The first time you charge the unit, a 6-hour charging period is required. Afterwards, the unit charges fully in 4 hours.

➡ **To charge the battery for the first time:**

1. Insert the charger plug into the unit, as shown in the image below. The green light comes on, indicating that the battery is being charged.



2. Charge the battery for 6 hours.

2. Installing STING Media Center

STING Media Center is a software program that communicates with your STING, and allows you to preview, upload and delete recordings. The program also allows you to set the current time (see page 8).

For more details on using STING Media Center, refer to the help file, accessed by pressing **Help** in the program's main screen.

➡ To install the STING Media Center:

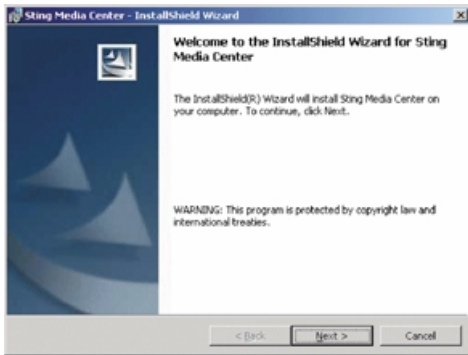
1. Insert the STING™ mini-disk into the CD drive in your computer. The **Visual Introduction** screen appears.



Note:

The options at the bottom-left of the startup screen (Charging, Microdrive, etc.) show images and instructions on how to operate the STING.

2. Press the button labeled **Install STING Media Center**, located at the top-right of the screen. The installation wizard starts.



3. Click **Next**, accept the license agreement and press **Next** again.
4. Press **Install**. A progress bar is shown.
5. When installation ends, press **Finish**.

3. *Setting Current Time*

The memory chip in the STING contains a real-time clock, used to attach a timestamp to each recording. You must set the current time after receiving the unit, using the instructions below. The time is saved to persistent memory, so there is no need to set it again, unless you move to another time zone.

➡ **To set the current time on the STING:**

1. Turn on your PC and wait for Windows to start.
2. Connect the USB cable (supplied) to the Sting device.
3. Turn on the STING using the **On/Off Button** (see page 8).
4. Connect the other end of the USB cable to a vacant USB port on your PC.
5. Wait for the device to be recognized by Windows. Usually, this is indicated by a bell sound and a message box.

6. Start the Sting Media Center by clicking its desktop icon, or by clicking the **Start** button and selecting **Programs > STING > STING Media Center**.
7. Make sure your Windows clock is accurate. To change it, double-click the clock at the bottom-right of the screen.
8. In the Sting Media Center, in the **Time Management** area, press the **Current Time** button. The Windows clock time appears in the time/date box above the button.
9. Press **Set Time** to set the current time on the STING device.
10. Restart the STING.

4. Formatting Microdrive

The STING ships with a 4GB Microdrive card. Before you can record, you must format the card, as explained below.

If you switch to another card in the future, repeat this procedure to erase the new card.

➡ To format the Microdrive card:

1. Insert the Microdrive card, with the printed side facing down, as shown in the image below. Push it in until it latches.



2. With the tip of a pen or pencil, gently press the ERASE Card until the green light, located on the right of the REC button, flashes for 10 seconds as the disk is erased. Wait for the light to turn off.

5. Connecting the A/V Cable

The A/V cable has two RCA-type sockets on one end, and a 3.5mm plug on the other end, which connects to the STING.

➡ **To connect the V/A cable to the STING:**

Plug the 3.5mm plug into the socket on the STING, as illustrated below. Make sure it is plugged all the way into the center hole.



6. Connecting Camera / Microphone

You can connect any video camera to the STING. If the camera operates on 5VDC, it can draw its power from the **Camera Power Out** socket (see page 8, left-side view), as long as the current consumption does not exceed 500mA. If the camera does not comply with these requirements, it should be powered by its own battery.

Alternatively, you can connect an amplified microphone, or any other device that sends out a line-level signal. An amplified button microphone is sold separately.

The STING A/V cable has two RCA-type sockets:

- Video socket (yellow) - accepts composite video, PAL or NTSC from a video camera.
- Audio socket (red) - accepts line-level signal from an amplified microphone.

➡ **To connect a camera or microphone:**

1. Plug the RCA plug from your camera or microphone into the A/V cable:
 - If you are plugging in a camera, and it has only one RCA connector, plug it into the yellow socket. If the camera has two connectors, plug the yellow one (video) into the yellow socket and the red one (audio) into the red socket.
 - If you are plugging in a microphone, plug its RCA connector into the red socket of the A/V cable.



2. If your camera operates on 5V, and its power consumption does not exceed 500mA, plug its power cable into the **Camera Power Out** socket (see page 8).

Recording With STING Buttons & Lights

This chapter explains how to start and stop a recording, and receive status indications, using the buttons and lights on the STING device.

To learn how to record and receive status indications with the STING's remote control, see page 30.

Note:

The STING's lights may show through thin fabrics. When wearing the STING under your clothing, it is advisable to have the lights facing the body, or to cover them with masking-tape.

Recording Readiness Indication

When the STING turns on, there is a 25-second warm-up period. You cannot record until the warm-up is finished. The light on the right of the **REC** button (shown below) indicates whether the device is ready to record or not.



The light may be either red or green (as shown on the previous page):

- Red indicates the STING is still warming up, and is not ready for recording. The light is also red if the device is currently recording (see page 26 to learn how to start and stop a recording).
- Green indicates the STING is ready for recording.

Setting Recording Mode & Quality

The light on the left of the **REC** button (shown on the following page), indicates two things:

- Recording mode - video and audio; audio only.
- Video quality - determines the total number of hours that can be recorded on the STING's Microdrive card. The higher the quality, the shorter the recording period.



The light indicated in the image above (it may be green, yellow, white, red or blue) turns on 15 seconds after the STING is switched on.

For the next 10 seconds, it is possible to change the recording mode and quality. During this period the recording readiness light, on the right of the **REC** button, remains red.

➡ **To set recording mode and quality:**

1. Turn on the STING, or restart it if it is already on. The recording readiness light becomes red.



2. Wait 15 seconds. The light on the left of the REC button, indicated in the image below, illuminates (the light will not necessarily be yellow).



3. For the next 10 seconds, the color of the left-hand light indicates the recording mode and quality:

720 x 480



Green

broadcast quality video. Allows 2 hours of recording.

704 x 480



Yellow

high quality video. Allows 4 hours of recording.

352 x 240



White

medium-quality video. Allows 6 hours of recording.

352 x 240



Red

low-quality video. Suitable for static operation (when the device is not worn on the user's body), or for recordings triggered by an alarm motion detector. Allows 8 hours of recording.

- **Blue** audio only. Allows 75 hours of high-quality audio recording.

As long as the left-hand light is on, you can use the **REC** button to change recording mode and quality. Press **REC** to cycle through the five colors, in the order listed above.

4. Keep pressing **REC** until you reach the color that corresponds to the desired mode and quality.
5. 10 seconds after it first illuminates, the left-hand light turns off, and the recording readiness light on the right turns green.



6. The recording quality you set earlier is saved to persistent memory. If you are unsure which recording mode and quality was set, go back to step 1.

Note:

If the STING is set to record both video and audio, recording will only work if a camera is plugged to the A/V Cable's RCA sockets (see page 18).

Starting and Stopping a Recording

➡ **To start a recording:**

1. Check that the recording readiness light is green, as shown below.



2. Press the **REC** button three times, fast. The light on the right of the **REC** button turns red and stays red during the recording.

Note:

If the recording readiness light changes to green on its own, 10 seconds after the start of the recording, this indicates a problem with the recording: Either there is no video signal; the Microdrive has been pulled out; or the memory is full. The recording stops and the preceding 10 seconds are not stored in memory.

➡ To stop or pause a recording:

Press the **REC** button three times, fast. The recording stops and the recording readiness light, on the right of the **REC** button, turns green.

➡ To resume a recording:

Press the **REC** button three times, fast. The light on the right of the **REC** button turns red and stays red during the recording.

- If you do this within 10 minutes of stopping a previous recording, the recording resumes from the point it stopped, without starting a new file.

- If you do this after 10 minutes have passed, the STING starts a new file.

Note:

If you pause a recording and resume it, the video timestamp may not be exactly accurate. For example, if you pause the recording at 9:35 and resume it at 9:40, the timestamp will resume from 9:35, and there will be a five-minute "gap". So an event that takes place at 9:45 will have a timestamp for 9:40.

Note:

If you make a sudden move during a recording, the frame may blur or darken temporarily as the camera re-focuses and adjusts the iris.

Memory Status Indication

You should occasionally check the Microdrive's available memory, to avoid running out of storage space during a recording. The same procedure checks if the Microdrive is present and functioning.

You can only check the memory status if the STING is set to record video and audio (not audio only), and if it is not currently recording.

➡ **To check Microdrive and available space:**

When the STING is not recording, press the **Memory Status** button (see page 8). The light on the left of the **REC** button displays, using a color code, how much memory is available:

- Green - between 0% and 25% of memory is used up.
- Yellow - between 26% and 50% of memory is used up.
- White - between 51% and 75% of memory is used up.
- Red - low memory. Between 76% and 100% of memory is used up.
- Blue - Microdrive is absent or faulty, or the recording mode is set to audio only.



Recording With Remote Control



The remote control is composed of a push-button and a cable connected to a vibrating motor. It can be used for:

- Starting and stopping the recording.
- Getting indications, by vibration, for low battery, low memory, a disconnected video cable and any other malfunction.

Starting and Stopping a Recording

➡ To start a recording:

Press the remote control button once, and keep it pressed for about 2 seconds.

The motor vibrates for 3 seconds to indicate that recording has started.

Note:

If you make a sudden move during a recording, the frame may blur or darken temporarily as the camera re-focuses and adjusts the iris.

➡ To stop or pause a recording:

Press the remote control button once, and keep it pressed for about 2 seconds.

The motor vibrates in three short pulses, indicating that the recording is off. If the recording session is over, turn off the main switch of the STING.

➡ To resume a recording:

Press the remote control button once, and keep it pressed for about 2 seconds.

- If you do this within 10 minutes of stopping a previous recording, the recording resumes from the point it stopped, without starting a new file.
- If you do this after 10 minutes have passed, the STING starts a new file.

Note:

If you pause a recording and resume it, the video timestamp may not be exactly accurate. For example, if you pause the recording at 9:35 and resume it at 9:40, the timestamp will resume from 9:35, and there will be a five-minute "gap". So an event that takes place at 9:45 will have a timestamp for 9:40.

Low Battery & Low Memory Indication

About ten minutes before the battery reaches a low level, the remote control motor will vibrate in ten short pulses. The same warning is given if remaining space on the Microdrive becomes too low.

When you receive this signal, you should prepare to leave the recording location, to recharge and/or replace Microdrive.

Alarm Indication

When the remote control cable vibrates continuously, this is an *alarm*. Press the remote control button to stop the vibration.

An alarm indicates one of the following:

- The camera cable has been disconnected (lost video-sync).
- The Microdrive card has been removed or dislodged.

- The STING has suffered a severe malfunction and cannot continue recording.

Note:

If the video camera cable has been pulled out, and then plugged in again, the STING cannot record. You must restart the STING to recapture a video sync and record again.

➡ To resume recording after an alarm indication:

1. Reconnect the camera cable and/or push the Microdrive card back in.
2. Turn the STING off and on again using the **On/Off** button (see page 8).
3. Press the remote control button once, and keep it pressed for about two seconds, to start recording again.

Alarm Trigger Switch

The STING is equipped with an analog input that triggers a 30-second recording session. This input is mainly used to connect the STING to security systems and other surveillance devices - these can send a signal to automatically start a recording.

The alarm trigger switch is **normally open**. When the switch is closed, the STING immediately starts recording and stops after 30 seconds. If an additional signal is received during a recording, it adds 30 seconds more to the recording time.

➡ To connect the alarm trigger switch:

1. Mount the STING in a stable position and connect it to a camera or microphone (see page 18).
2. Run a two-wire cable from an external device (usually an alarm system) to the STING. The wire should be fitted with a 0.7mm DC power plug (Mouser part #171-3218).
3. Connect the 0.7mm plug into the **Trigger Switch In** socket (see page 8).

The connected device can now close the circuit to start a 30-second recording.

➡ To stop an automatic recording:

Press the **REC** button three times, fast. The recording stops immediately, even if 30 seconds have not yet elapsed.

Viewing and Managing Recordings

There are two ways to view and manage recordings stored on the STING:

- Using Windows Explorer and a generic video player that supports MPEG-2.
- Using the STING Media Center (see page 12) to learn how to install this program.

Before you can use either of these messages, you must connect the STING, or its Microdrive card, to the PC.

To Connect STING or Microdrive to PC

➡ To connect the STING to the PC directly:

1. Turn on the PC and the STING.
2. Connect the USB cable (supplied) to the STING, and then to a USB port on the PC.

3. Wait for the device to be recognized by Windows. Usually, this is indicated by a bell sound and a message box.

➡ **To connect the Microdrive to the PC using the PCMCIA adapter:**

1. Ensure the STING is turned off.
2. Pull out the Microdrive.
3. Insert the Microdrive into the PCMCIA adapter (supplied).
4. Turn on the PC and wait for Windows to start.
5. Insert the PCMCIA card.



6. Wait for the card to be recognized by Windows. Usually, this is indicated by a bell sound and a message box.

Accessing STING Files Directly

➡ To access STING files directly:

1. Open Windows Explorer or My Computer.
2. Navigate to the STING's removable drive.
3. You can now do any of the following:
 - Copy files from the STING to folders on your PC.
 - Delete files on the STING.
 - Open a file in a generic player. The player must support MPEG-2.

Starting the STING Media Center

➡ **To start the STING Media Center:**

1. Click the program's desktop icon, or click the **Start** button and select **Programs > STING > STING Media Center**.



2. You can now do any of the following:
 - Show files on the STING Microdrive.
 - Play recordings and capture frames.
 - Copy files to the PC.

To learn how to perform these and other operations, click **Help** in the STING Media Center's main screen.

Maintenance and Troubleshooting

Caring for the STING

The STING does not require special maintenance. Keep the unit away from moisture, dirt or excessive heat. Clean with a damp cloth and wipe dry.

Do not use Acetone, Benzene or any other alcoholic agents when cleaning the unit.

Troubleshooting

Unit Does Not Turn On

Probable cause: Dead or uncharged battery

Corrective Action: Charge the battery (see page 11). If the problem persists, send in for service.

Troubleshooting (cont.)

Cannot Start Recording

Probable causes:

- A/V cable disconnected
- No sync signal detected
- No Microdrive

Corrective Action: Check connection to the A/V cable RCA sockets and to the camera, and check that a Microdrive is plugged. If this doesn't solve the problem, replace the camera.

R/C cable vibrates 10 consecutive times

Probable Cause: Low memory or low battery

Corrective Action: Charge battery and/or replace Microdrive.

Troubleshooting (cont.)

R/C Cable Vibrates Continuously

Probable Causes:

- Disconnected video cable
- Microdrive card came out

Corrective Action: Turn the STING off. Ensure the video cable is plugged in and the Microdrive is pushed in fully. Turn on again.

Optional Accessories

Several optional add-ons, specially designed for the STING, are sold separately:

STING Xtreme - high impact casing

Button camera

Body-wear pouch

Miniature microphone

External battery with charger

Contact your distributor for more details about these items.



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This Agreement is effective upon your opening of the packaging of the Product, and shall continue until terminated. ESP may terminate this Agreement upon the breach by you of any term hereof. Upon such termination by ESP, you agree to return to ESP the Product and all copies and portions thereof. For further information contact ESP at the address below or contact your local distributor.

Warranty

Electronic Security Products, Inc. (hereinafter "ESP") warrants all instruments it manufactures to be free from defect in materials and factory workmanship, and agrees to repair or replace any instrument that fails to perform as specified within one year after date of shipment.

This warranty shall not apply to any instrument that has been repaired, worked on or altered by persons unauthorized by ESP in such a manner as to injure, in our sole judgment, the performance, stability, or reliability of the instrument; subjected to misuse, negligence or accident; or connected, installed, adjusted, or used otherwise than in accordance with the instructions furnished by us.

At no charge, we will repair, at our plant, or an authorized repair station, or at our option, replace any of our products found to be defective under this Warranty.

This Warranty is in lieu of any other warranties, expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose. There are no warranties which extend beyond the description on the face hereof, Purchaser acknowledges that no salesman, agent, employee or other person has made any such presentations or warranties or otherwise assumed for ESP any liability in connection with the sale of any goods to the purchase. Buyer hereby waives all rights Buyer may have arising out of any breach of contract or breach of warranty on the part of ESP, to any incidental or consequential damages, including but not limited to damages to property, damages for injury to the person, damages for loss of use, loss of time, loss of profits or income, or loss resulting from personal injury.

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ESP is solely a manufacturer and assumes no responsibility of any form for the accuracy or adequacy of any test results, data, or conclusions which may result from the use of its equipment.

The manner in which the equipment is employed and the use to which the data and test results may be put are completely in the hands of the Purchaser. ESP shall in no way be liable for damages consequential or incidental to defects in any of its products.

This warranty constitutes the full understanding between the manufacturer and buyer, and no terms, conditions, understanding or agreement purporting to modify or vary the terms hereof shall be binding unless hereafter made in writing and signed by an authorized official of ESP.